

## Windows ViCA App

Windows ViCA is a software token installed on a PC or laptop running the Microsoft Windows operating system that can be used for the Raiffeisen Electra program as a safe authentication device to log in to the Bank's server as well as to sign orders.

- **Windows ViCA offers an optimal solution** in the case of **corporate customers** for users authorised to input data or make inquiries, but not authorised to sign. **No smartphone or telephone number is required** to use it. It is only for the sending of the initial login password and the registration code that a mobile phone number needs to be provided.
- **Users authorised for input and inquiry typically use personal computers** for their work, therefore a ViCA app installed and registered on this desktop computer or laptop is easily accessible for them.
- **It may be an optimal solution for signers as well** if they use a desktop computer or laptop when signing banking orders.
- The Electra program you wish to use need not run on the same desktop computer or laptop as Windows ViCA. It is enough if the user can access both devices at the same time.
- A ViCA program installed on a **laptop** can also be used—similarly to a ViCA installed on smartphone—independently of the location, as a portable authentication device.
- When changing your desktop computer or laptop, it is easy to re-register to the other computer.
- After registration, ViCA can only and exclusively be used on the computer and from the Windows personal profile where the registration occurred.
- One computer can accommodate several ViCA registrations, but these should be attached to different Windows profiles.
- For each Electra user, only and exclusively one ViCA can be registered. This includes ViCA apps running of smartphones as well. This means that you cannot have a Windows ViCA and a mobile phone ViCA app registered for the same user at the same time.
- If the computer or the user profile needs to be changed, you have to simply redo the registration. With this, your previous registration will automatically cease.

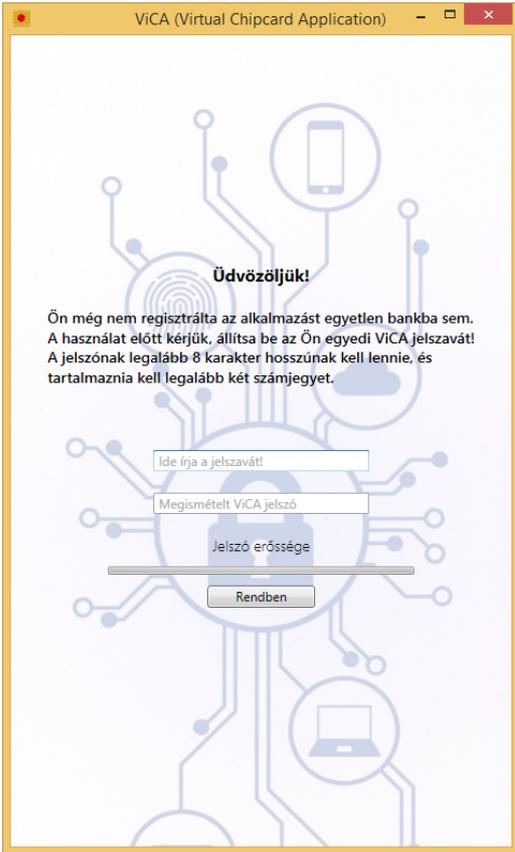
## Installing Windows ViCA

In the case of a Windows 10 operating system, you can download and install the ViCA program from Microsoft Store. You need a broadband internet connection to use it, where port 4850 (TCP) is permitted for outgoing and incoming data traffic via the IP address belonging to the [electra.raiffeisen.hu](http://electra.raiffeisen.hu) site.

## Registration steps

As the first step of registration, you have to provide a password. It is with this password that you can start the ViCA app later on.

Of course if you have registered ViCA to another bank previously, you can skip this step. In such case just log in to ViCA in the usual way.



ViCA (Virtual Chipcard Application)

Üdvözljük!

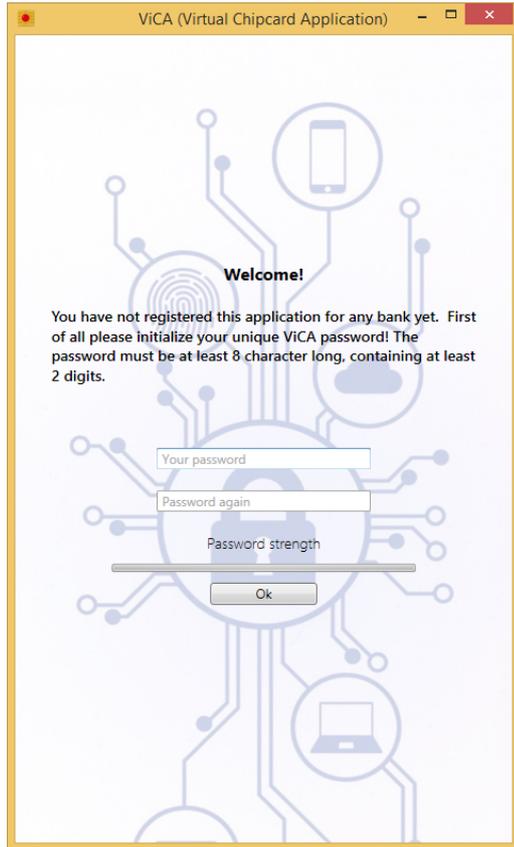
Ön még nem regisztrálta az alkalmazást egyetlen bankba sem. A használat előtt kérjük, állítsa be az Ön egyedi ViCA jelszavát! A jelszónak legalább 8 karakter hosszúnak kell lennie, és tartalmaznia kell legalább két számjegyet.

Ide írja a jelszavát!

Megismételt ViCA jelszó

Jelszó erőssége

Rendben



ViCA (Virtual Chipcard Application)

Welcome!

You have not registered this application for any bank yet. First of all please initialize your unique ViCA password! The password must be at least 8 character long, containing at least 2 digits.

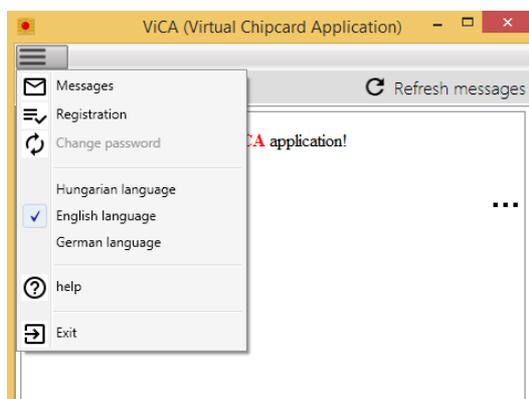
Your password

Password again

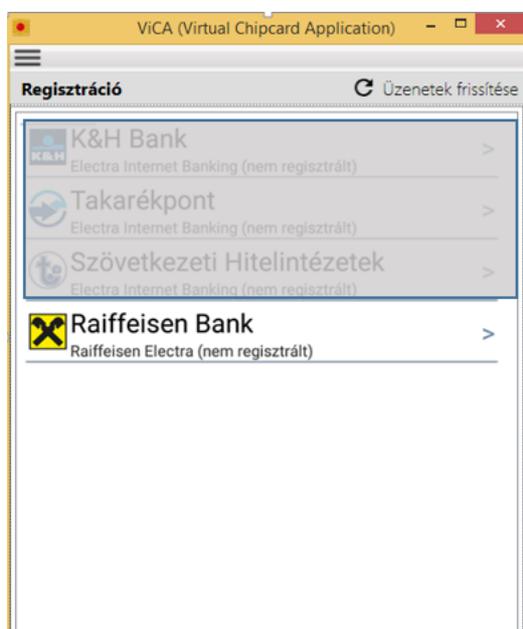
Password strength

Ok

Register ViCA for Raiffeisen Bank as well.  
Drop down the menu in the upper left corner, and select Registraton.



In the next step, you will be offered a list of banks to select from. This may be different from the example below.  
Select Raiffeisen Bank.

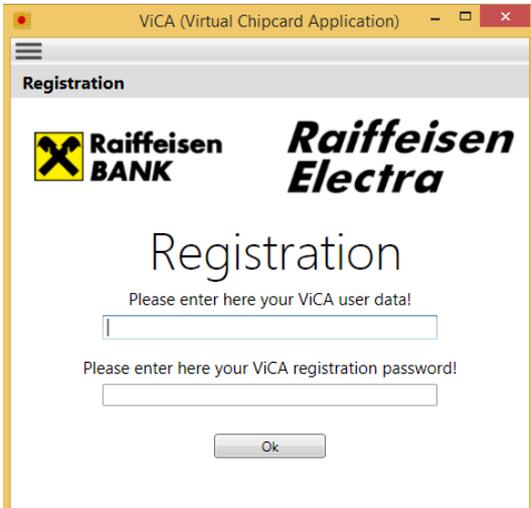


In the next step you have to enter your password used for Electra. This step will connect Electra where you are a user with the ViCA app that you have registered.

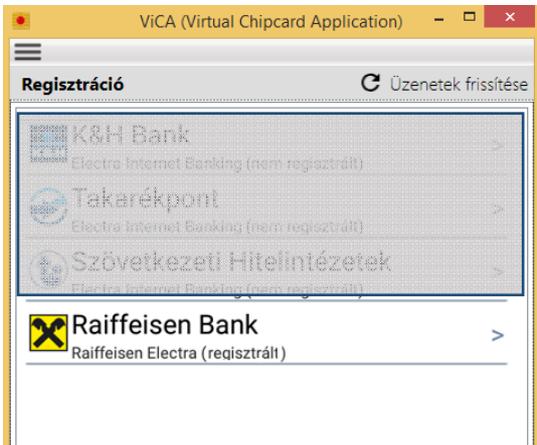
If you are a new user, and have never used Electra, you do not have a password either. In this case the Bank will provide an initial ViCA password in an SMS sent to your telephone number registered previously with the Bank. Enter this password beside your Electra user name.

*If you have not received an initial password, please call Electra HelpDesk at phone number 06(80)488-588 (menu option 3, then 1) or call your contact person.*

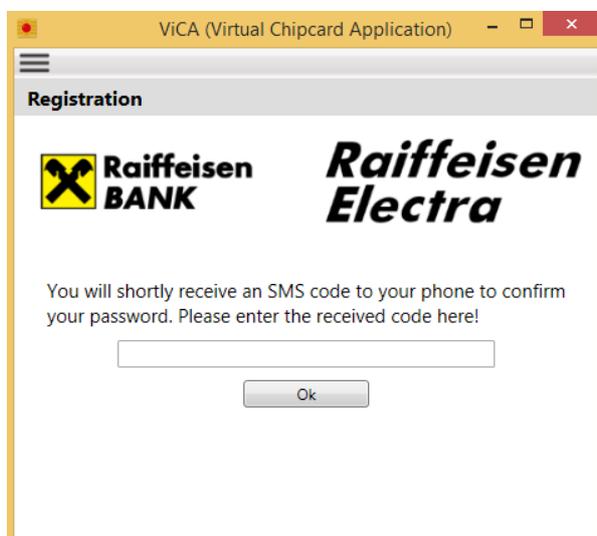
You will not need to enter your Electra user ID any more when using ViCA going forward.



If registration was successful, Raiffeisen Bank will appear as a registered bank.



As the last step you will receive an SMS code to the telephone number registered previously with the Bank.



## Using the ViCA app

Upon login as well as when signing orders, just follow the messages appearing in the screen of the Electra and ViCA apps, and select as applicable from the options.